

Figure 1

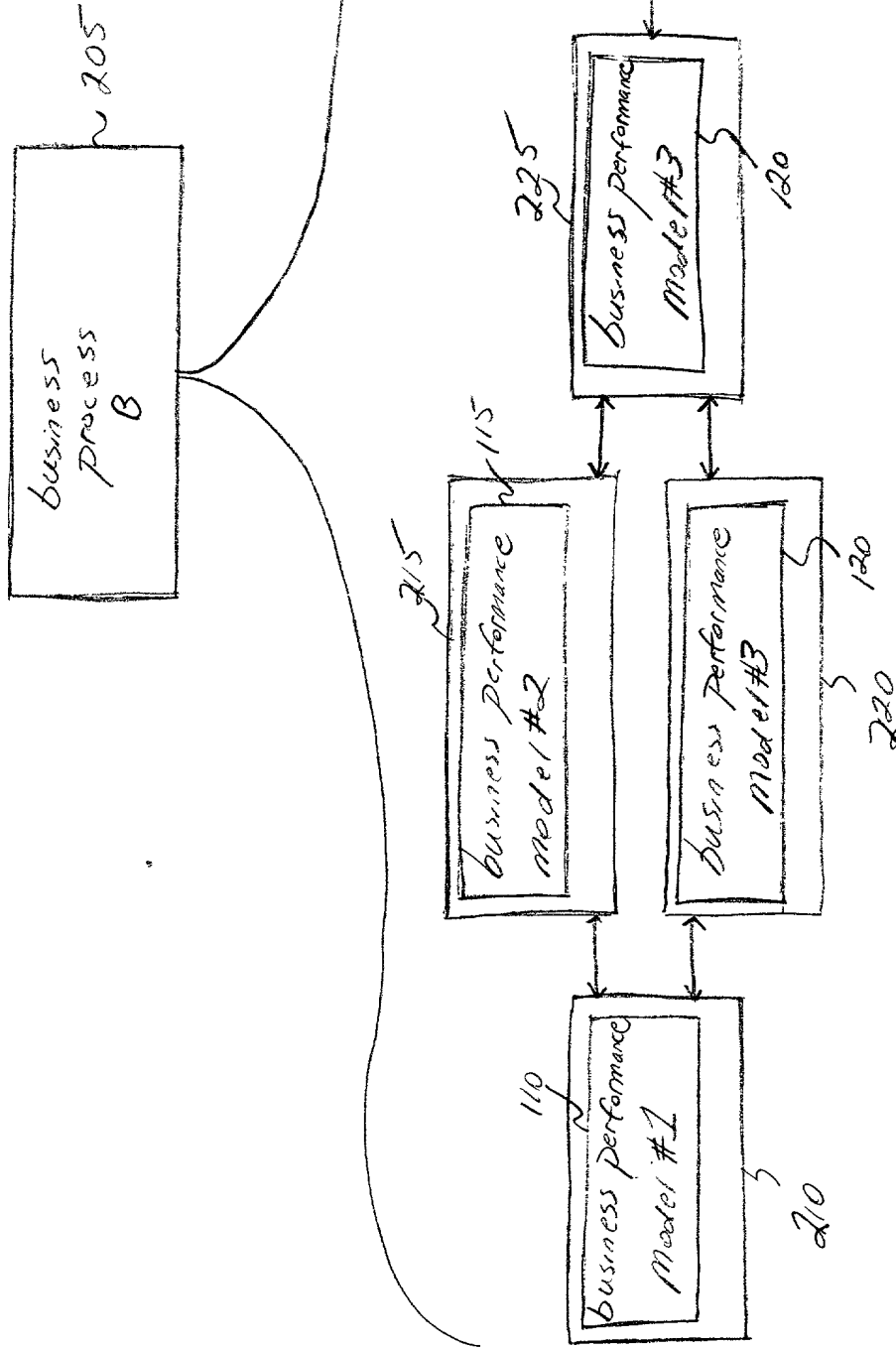


Figure 2

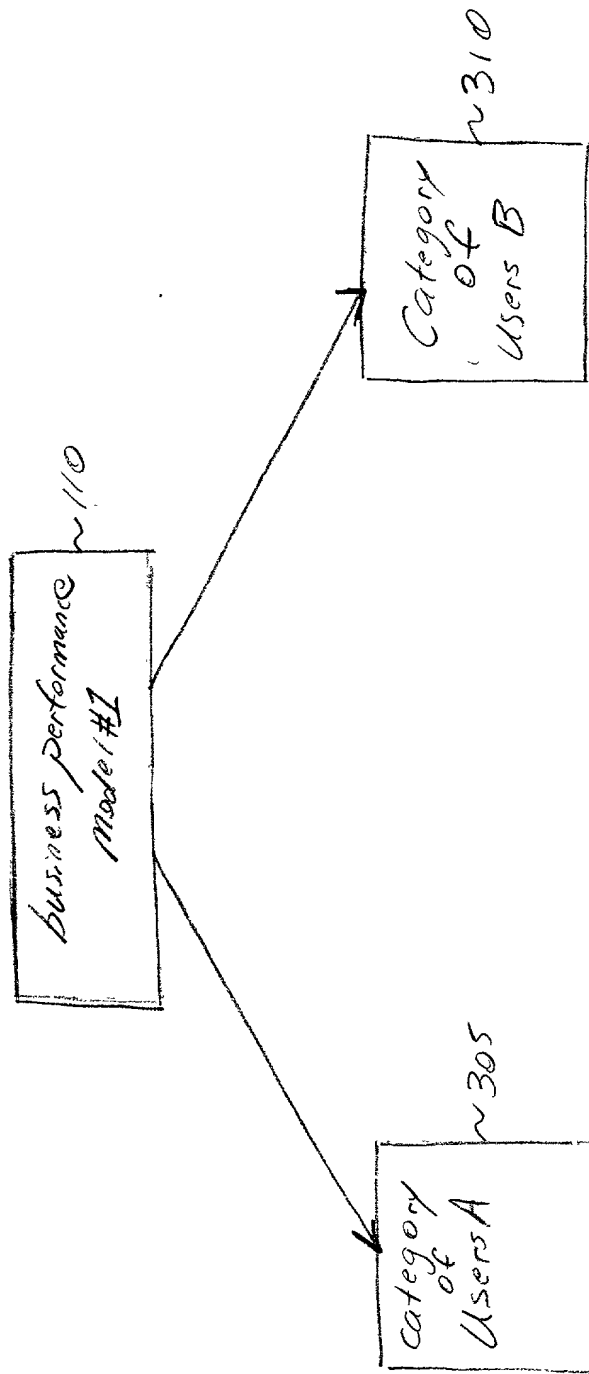


Figure 3

10 22 40 1 23 50 00

Africa ~405

Reception Volume ~410
09:55 PM 1:30

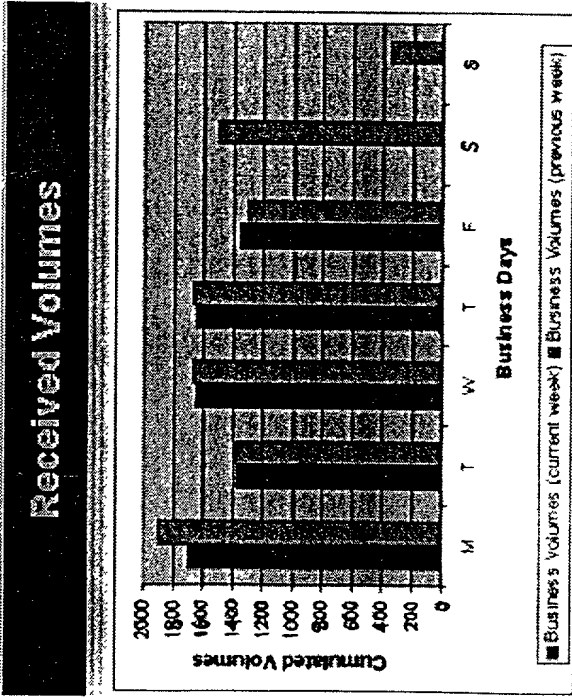
Flow ID	Punctuality				Status
	Reception Time			Real	
	Expected	Critical			
Pretoria	09:45 PM	10:30 PM		10:10 PM	Completed
Libreville	10:00 PM	10:30 PM		10:15 PM	Completed
Abidjan	10:15 PM	10:45 PM		10:10 PM	Completed
Cairo	10:15 PM	10:45 PM		10:25 PM	Completed

24/5

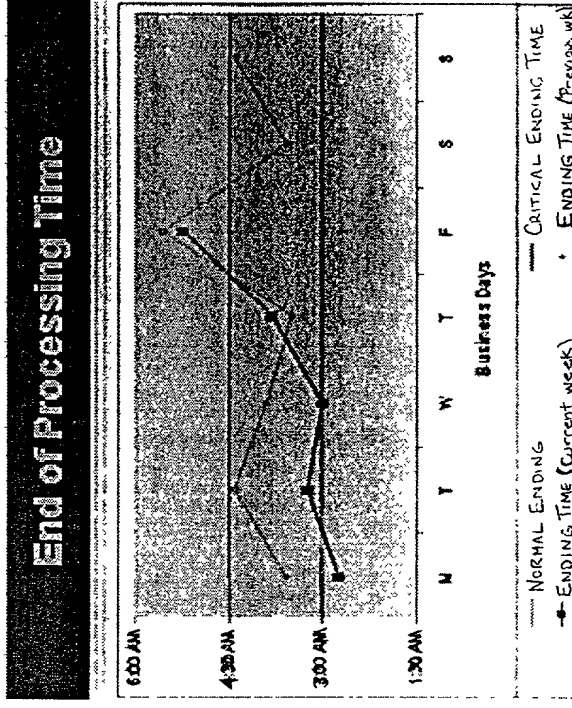
Volume Consistency			
Flow ID	# of records		Status
	Expected Range	Real	
Pretoria	400-500	570	OK
Libreville	400-500	450	OK
Abidjan	200-250	220	OK
Cairo	300-400	370	OK

~ 420

Figure 4



505



510

Figure 5

Incoming Flows			
Flow	Punctuality		Trend
	Current Month	Previous Month	
Asia	75%	90%	↑
Africa	100%	100%	
Europe	99%	89%	↑

605

End Processing Time			
	Current Month	Previous Month	Trend
	On time	78%	
	Late	12%	

Information Delivery Quality Index			
	Current Month	Previous Month	Trend
	E-Cash Management	95%	
	SWIFT	85%	↓
	Transmission	91%	↑

Figure 6

Accessibility Sub-Process	Business Transaction Sub-Process	Credibility Sub-Process
Real-Time: Availability for a Web-based Application Availability for a "Text" Application Availability for a Client/Server Application	Real-time (for each business transaction to be monitored): Response Time for a Web-based Application Response Time for a "Text" or Client/Server Application	Real-time: Credibility of Data

705

710

715

Figure 7

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Input Flow Sub-Process	Central Processing Sub-Process	Output Flow Sub-Process
Real-time; Individual Batch flow Punctuality Consistency Global Batch flow Completeness Continuous flow Consistency Real-time (for all incoming flows): Consistency	Real-time: Inter Application Activity Acknowledgment activity Rejection activity	Real-time; Global Batch flow Completeness Resource Update Punctuality
805	810	815

Figure 8

Input Flow Sub-Process	Central Processing Sub-Process	Output Flow Sub-Process
Real-time% <i>Individual Batch flow</i> Punctuality Consistency <i>Global Batch flow</i> Completeness Continuous flow Consistency Real-time (for all incoming flows): Consistency	Real-time (for each job to be monitored): Punctuality Quality Availability	Real-time% Global Batch flow Completeness Resource Update Punctuality

905

910

915

Figure 9

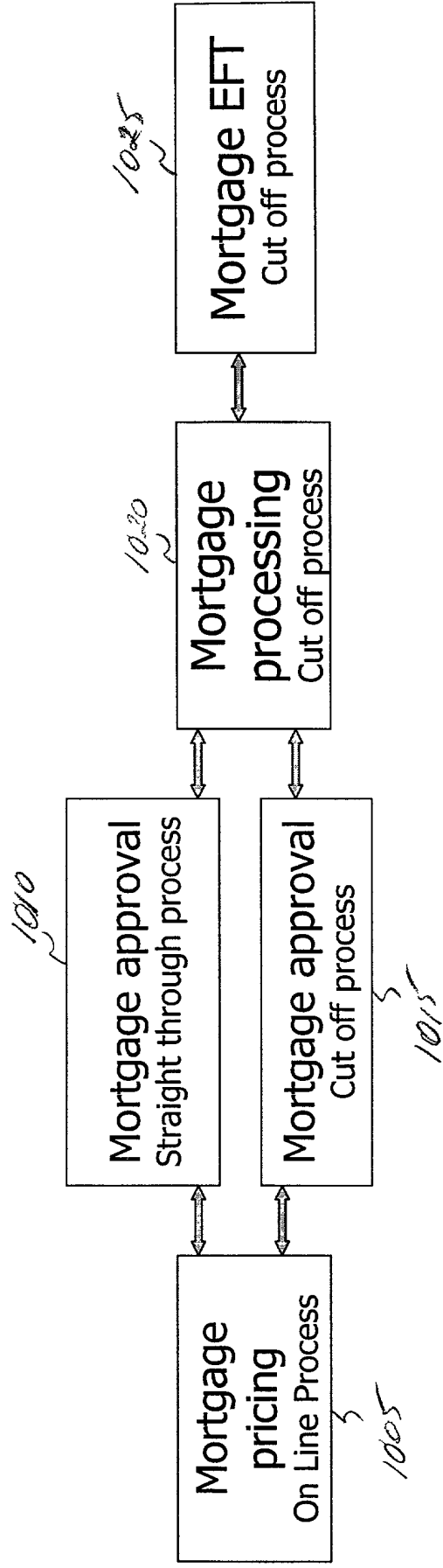
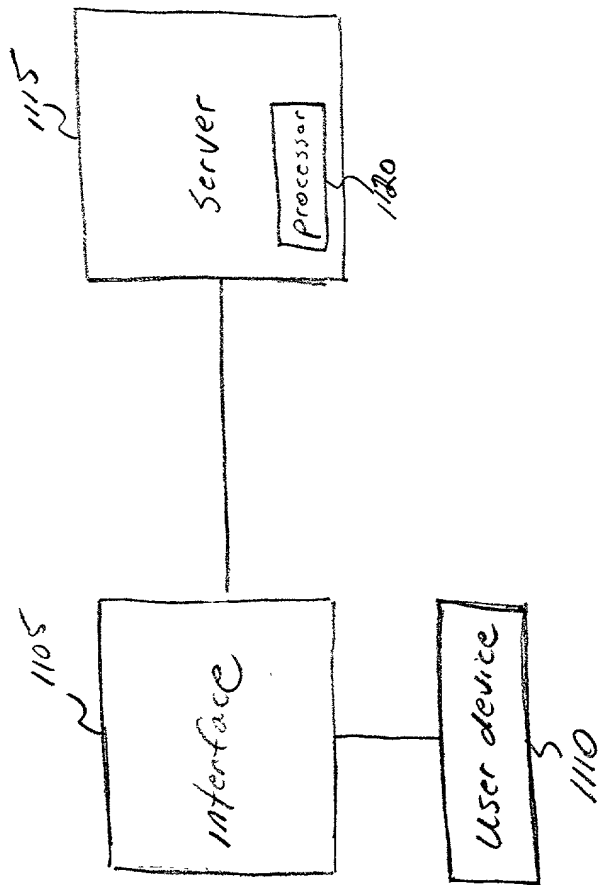


Figure 10



1100

Figure 11